VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

Page 1 of 3 **VTS ID**: 5 Name of the NPS Unit: Biscavne National Park VTS Group: Water Name of VTS: Biscayne National Underwater Park Inc. NPS Region: Southeast **Annual Visitors:** 338,603 Respondent's Name: Louis C. Penna Respondent's Title: Assistant Superintendent (305) 230-1144 (305) 230-1190 Respondent's Phone: E-mail: Section 1: How is the VTS Service Provided? 1.1 In what year VTS service first provided? 1983 1.6a Contract Term (years): 1.2 Who currently manages the VTS service? Concessioner 1.6b Contract Start Date: 11/1/86 1.3 Who currently operates VTS service? Concessioner 1.6c Contract End Date: 1.5a Concessioner Name: Biscayne National Underwater Park, Inc. 1.5b Concessioner Address: 6023 Hollywood Blvd.Hollywood,FL.33024 1 5c Concessioner Telephone (954) 981-0156 Section 2: What Kind of VTS Service is Provided and what is the Frequency and Performance of the VTS? 2.1 What type of vehicles are used to operate the VTS Service? Tour Boat 2.2 Does the VTS service always operate along a fixed or consistent route or routes? 2.3 What are the names, round trip mileage, trips per day, % peak season trips in which vehicles are (1) filled to capacity, (2) beyond capacity and riders are left behind, and (3) operate on time (within 5 minutes of scheduled time)? (See Table B for service frequency per day of the week). Mileage Route Refused Trips Ontime Trips Trips per Day Trips per Day **Capacity Trips** Diving Route 26 25 0 95 Snorkle Trip 0 95 2 Tour Boat 1 Ω 95 2.4 If not a fixed route, How is the path of the VTS route determined? Resource Demand 2 2.5 Times per season that VTS service failed to operate due to an equipment shortage? 0 2.6 Times per season that VTS service failed to operate due to an operator shortage? Section 3: What is the Purpose of the VTS Service? 3.1 Is the VTS the sole means of public access into the park or park unit? Yes 3.2 Rate each of the following attributes as to their degree of relevance to the VTS Service: Visitor Enhancement Rating: High Cost Effectiveness Rating: Does Not Apply Resource Protection Rating: Does Not Apply Sustainability Rating: Does Not Apply 3.3 What is the primary purpose of VTS? Visitor Enhancement Section 4: When Does the VTS Service Operate? 4.1 Is the service year around? Current Year Start Date: Next Year Start Date: **Current Year End Date:** Next Year End Date: 9/1/96 6/1/97 4.2 Peak Demand Start Date: Low Demand Start Date: 5/31/97 Peak Demand End Date: Low Demand End Date: 8/31/97 Section 5: How Does the VTS Service Operate?

If No, Describe How Trips are Determined:

5.4 Is Schedule Provided to Operators?

5.5 Is Schedule Available to Visitors?

No

5.1 Does the VTS Operate on a fixed schedule?

Section 6: What is the VTS Rolling Stock?

5.2 Is Schedule Adjusted Weekly?

5.3 Is Schedule Adjusted Daily?

Resource Demand

Yes

VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS

| VTS | ID: | F |
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Page 2 of 3

| 6.1 Who provides the vehicles/vessel equipment? 6.2 Total Fleet Size: 2 | 6.2 Total Floet Size: 2 6.5 Number of vehicles or vessels operated in service at a single time? 2 6.4 Do any vehicles employ alternative fuels? No Alternative Fuel Type: | | | | | | | | | | | | |
|---|---|------------------------------|---------------------|------------|--------------|-------------|---------------|-------------|-------------|----------|-------------|-----|---|
| Mode | Alternative Fuel Type: | 6.1 Who provides the veh | icle/vessel equip | ment? | | Con | tractor/Conc | essioner | | | | | |
| Registry Year Annual Registry Year Annual Registry Year Annual Registry Year Annual Registry Year Year Registry Year Year Registry Year Year Year Registry Year Year Year Year Registry Year | Advanced Maker of Vehicle or Vessel Model Registry Year Annual Fuel Owner Condition Cise Note) | 6.2 Total Fleet Size: | 2 6.3 | Number of | vehicles or | vessels ope | erated in ser | vice at a s | ingle time? | | | 2 | |
| Number Reef Rover 4 | Number Reef Rover 4 | 6.4 Do any vehicles emplo | oy alternative fue | ls? | | No | Alternative | Fuel Type | : | | | | |
| 2 Bocachita 1994 Concessioner 1 | Bocachita 1 1994 Concessioner 1 | | nicle or Vessel | | Model | | | Year | | Fuel | Owner | | |
| Note: Condition = 1 (Excellent) to 5 (Very Poor) | Note: Condition = 1 (Excellent) to 5 (Very Poor) | 1 Reef Rover 4 | | | | | | 1986 | | | Concessio | ner | 3 |
| Section 7: What Facilities Does the VTS Use? 7.1 is there an inventory of VTS facilities? No. 7.2 Who owns the VTS facilities? Wholly Owned by NPS Facility Name | Section 7: What Facilities Does the VTS Use? No | | | | | | | 1994 | | | Concessio | ner | 1 |
| The facility Name | The control of the | Note: Condition = 1 (Excelle | ent) to 5 (Very Poo | or) | | | | | | | | | |
| Docks& Piers 1997 | Pack | Section 7: What Facilities | Does the VTS U | se? | | | | | | | | | |
| Docks& Piers 1997 NPS NPS 1 | Cocks& Piers 1997 NPS NPS 1 | 7.1 Is there an inventory of | of VTS facilities? | | No | 7.2 Who o | wns the VTS | facilities | , | Wholly O | wned by NPS | | |
| Maintenance Rooms 1997 NPS Concession 1 Office 1997 NPS Concession 1 Note: Condition = 1 (Excellent) to 5 (Very Poor) Section 8: Who Uses the VTS Services? 8.1 Are passenger counts kept regularly? Yes If so, how often are the counts made? Daily 8.2 Please provide the average daily number of passenger boardings Fiscal Peak Season Daily Boardings Boardings | Maintenance Rooms 1997 NPS Concession 1 Office 1997 NPS Concession 1 Note: Condition = 1 (Excellent) to 5 (Very Poor) Section 8: Who Uses the VTS Services? 8.1 Are passenger counts kept regularly? Yes If so, how often are the counts made? Daily 8.2 Please provide the average daily number of passenger boardings Fiscal Year Pask Season Daily Boardings Boardings FY 1996 25 19 8165 FY 1996 29 20 9262 FY 1991 9 9 5 4878 FY 1992 9 9 5 4878 FY 1992 New Much is Charged for Using the VTS Service? 10.1 Is a Fare charged to use the VTS Service? 10.2 Does Fare vary according to Season, day of week or time of year? 10.3 Does Fare Vary between adults and children? 10.4 Please Provide Fares for the VTS System Peak Season Off Peak Season Sistem Off Season Peak Day Off Peak Day Season Sistem Off Season Peak Day Off Peak Day Season Sistem Off Season Peak Day Sistem Off Season Peak Season Sistem Off Season Peak Day Sistem Off Season Peak | Facilty Name | Year Bu | uilt | Owners | hip | | Mainte | nance | | | | |
| Office | Office | Docks& Piers | 1997 | | NPS | | | NF | PS | | 1 | | |
| Note: Condition = 1 (Excellent) to 5 (Very Poor) | Note: Condition = 1 (Excellent) to 5 (Very Poor) | Maintenance Rooms | 1997 | | NPS | | | Conce | ession | | 1 | | |
| Section 8: Who Uses the VTS Service? Section 8: Who Uses the VTS Service? Yes | Section 8: Who Uses the VTS Services | Office | 1997 | ' | NPS | | | Conce | ession | | 1 | | |
| 8.1 Are passenger counts kept regularly? 8.2 Please provide the average daily number of passenger boardings Fiscal Peak Season Daily Boardings Daily Boardings Peak Season Daily Boardings Peak Season Peak Seas | 8.1 Are passenger counts kept regularly? 8.2 Please provide the average daily number of passenger boardings Fiscal Peak Season Daily Boardings Daily Boardings | Note: Condition = 1 (Excelle | ent) to 5 (Very Poo | or) | | | | | | | | | |
| 8.2 Please provide the average daily number of passenger boardings Fiscal Peak Season Daily Boardings Boardings | 8.2 Please provide the average daily number of passenger boardings Fiscal Peak Season Daily Boardings Dilly Boardings Boardings | Section 8: Who Uses the | VTS Services? | | | | | | | | | | |
| Fiscal Year Peak Season Daily Boardings Diving Route Peak Season Daily Boardings Boardings | Fiscal Year Peak Season Daily Boardings Dily Boardings Daily Boardings Boardings | 8.1 Are passenger counts | kept regularly? | | Yes | If so, how | often are th | e counts r | nade? | | Daily | | |
| Peak Day | Year Dally Boardings Dally Boardings Boardings | | | | | _ | | | | | | | |
| FY 1995 29 20 9262 FY 1994 17 9 8051 FY 1993 9 5 4878 FY 1992 | FY 1995 | | | | | | 5 | | | | | | |
| FY 1994 | FY 1994 | FY 1996 | 25 | | 19 | 8 | 3165 | | | | | | |
| FY 1993 | FY 1992 5 4878 FY 1992 7 7 7 7 7 7 7 7 7 | | | | | 9 | 262 | | | | | | |
| Section 10: How Much is Charged for Using the VTS Service? 10.1 Is a Fare charged to use the VTS Service? 10.2 Does Fare vary according to Season, day of week or time of year? 10.3 Does Fare Vary between adults and children? 10.4 Please Provide Fares for the VTS System Peak Day Off Peak D | Section 10: How Much is Charged for Using the VTS Service? Yes 10.1 Is a Fare charged to use the VTS Service? Yes 10.2 Does Fare vary according to Season, day of week or time of year? No 10.3 Does Fare Vary between adults and children? Yes 10.4 Please Provide Fares for the VTS System Peak Day Off P | | | | | | | | | | | | |
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| 10.3 Does Fare Vary between adults and children? Yes 10.4 Please Provide Fares for the VTS System Peak Season Off Season Peak Day Off Peak Day Off Peak Day Off Peak Day Adults Children Adu | 10.3 Does Fare Vary between adults and children? 10.4 Please Provide Fares for the VTS System Peak Season Off Season | 10.1 Is a Fare charged to | use the VTS Serv | ice? | | Yes | | | | | | | |
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| Snorkle Trip \$27.95 \$27.95 \$27.95 | Snorkle Trip \$27.95 \$27.95 \$27.95 \$27.95 Tour Boat \$19.95 \$9.95 \$19.95 \$9.95 \$19.95 \$9.95 \$19.95 \$9.95 </td <td>Diving Pouto</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td> <td></td> | Diving Pouto | | | | | | | | - | | | |
| | Tour Boat \$19.95 \$9.95 \$19.95 \$9.95 \$19.95 \$9.95 \$9.95 | | | | \$35.00 | | \$35.00 | | | | | | |
| 10ui Buat \$17.70 \$7.70 \$17.70 \$9.70 \$17.70 \$9.70 | | | | | \$0.0F | | \$0.0F | | | | | | |
| | Section 11: What are the Revenue and Operating Costs for the VTS Service? | Tour BUdt | | \$17.75 | \$7.75 | \$17.75 | Φ7.75 | \$17.90 | \$7.95 | \$19.95 | \$7.75 | | |

VISITOR TRANSPORTATION SYSTEM SURVEY RESULTS VTS ID: 5 Page 3 of 3 11.2 Does NPS financially support the VTS in any way? No 11.3 Does NPS or Treasury receive payment from VTS Contractor/Concessioner? 11.3 Basis for Payments Received: Flat Fee Percent of Gross Revenues: 11.3 Other Basis for Payments Received: 11.4 Does VTS receive funds from sources other than NPS? No Please provide Operating Revenue, Cost, Funding Sources: Revenue/Cost Fare Revenue Operating Cost Concessioner Fees NPS Support for VTS Payments to NPS \$3,000,00 Other Revenue Sources \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 Section 12: What are the VTS Liability and Safety Programs? Collision Coverage: Collision Premium: Comprehensive Coverage: \$1,000,000.00 Comprehensive Premium: **Property Coverage:** Property Premium: Public Liability Premium: Public Liability Coverage: Medical Coverage: Medical Premium: Other Insurance: Total Premium: \$12,449.00 Other Premium: Data Med Internatio Concessioner 12.5 Who conducts substance abuse screening? 12.2 Who pays Insurance? 12.6 Who conducts safety training program? NPS 12.3 Who pays Operator Ins.? Concessioner Data Med Internatio 12.7 Who maintains substance abuse program? 12.4 Who pays special license? Captain/Instructor Who regulates VTS vessels and crews? US Coast Guard 12.4 Who screens operator history? NA 12.8 Number of injury claims in past 5 yrs? Section 13: What are the VTS Maintenance Procedures? 13.1 Is there a written Maintenance Program? No 13.2 Are there written Hazmat Program procedures? No 13.3 Is there a written Maintenance Training Program? No 13.4 Is there a written Safety Program for VTS maintainers? No

Section 14: What Future Plans are there for VTS Service

Planned Mods: No

13.7 What is the number of Shopped Vehicles per day on a typical peak visitor season?

13.8 What is the number of preventable maintenance road calls made during FY 1996?

Plan Reports: No

13.5 Is AC Brake Certification required?

13.6 Are federal (e.g., OSHA) Records Maintained?

No No

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